



## **Maryland State Lottery And Gaming Control Agency Casino Compliance Unit Monthly Report December, 2014**

### **Hollywood Casino at Perryville**

Underage on casino floor: 2

On 12/10/14, MLGCA compliance located an underage casino employee on the gaming floor. The employee had left the Extras grill and walked across the floor to the main bank to obtain a cash drawer. Casino management was contacted and advised of the incident.

On 12/26/14, a male subject attempted to enter the casino with an underage female child. After being turned away twice, the subject pushed his way past security and walked the child to the restroom. When the child returned from the restroom both subjects then walked out of the casino. The male refused to identify himself. Registration information obtained from the vehicle was forwarded to PPD. The child did not gamble or consume any alcohol.

Intoxicated patrons evicted: 4

On 12/12/14, a male patron was identified as being too intoxicated to remain on the gaming floor and was evicted. The subject departed on foot.

On 12/16/14, a female patron was identified as being too intoxicated to remain on the gaming floor and was evicted. The subject was driven from the property by a friend.

On 12/22/14, two (2) patrons, (male and female) were identified as being too intoxicated to remain on the gaming floor and were evicted. Both left in a taxi.

On 12/28/14, a male patron was identified as being too intoxicated to remain on the gaming floor and was evicted. The subject left with some friends.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 0

Drugs: 0

Miscellaneous: 2

On 12/4/14, a male subject was evicted for threatening his wife, who is a casino employee, as well as other employees. PPD responded to the casino to assist.

On 12/19/14, a fire was reported in the women's restroom. An unknown female subject had set the toilet seat cover dispenser on fire. It was extinguished and PPD was notified.

### **Casino at Ocean Downs**

Underage on casino floor: 0

Intoxicated patrons evicted: 4

On 12/7/14, a male patron was identified as being too intoxicated to remain in the casino and was evicted.

On 12/14/14, a male patron was identified as being too intoxicated to enter the casino and was refused entry.

On 12/22/14, a male patron was identified as being too intoxicated to remain in the casino and was evicted.

On 12/27/14, a female patron was identified as being too intoxicated to remain in the casino and was evicted.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 7

On 12/5/14, a patron reported to security that someone had stolen his money from the redemption kiosk.

On 12/8//14, a patron reported to security that someone had stolen his voucher valued at \$40.00 from a VLT he had been playing.

On 12/14/14, a male subject was found to have stolen a cell phone dropped by another subject. The phone was returned and he was evicted.

On 12/18/14, a patron reported to security that someone had stolen \$89.00 from a redemption kiosk when she went to the player's club desk to ask for assistance. An unidentified male subject was found to have taken the money and departed the casino.

On 12/23/14, a patron reported to security that someone had stolen his voucher valued at \$48.20. A review by surveillance revealed a female subject had taken it and left the casino.

On 12/26/14, a patron reported to security that someone had stolen her voucher valued at \$99.45. The suspect was located and returned the money when confronted by security.

Drugs:

On 12/15/14, a bag containing a yellow powder type substance was discovered in the women's room. The substance was recovered by security to be destroyed.

## **Maryland Live Casino**

Underage on casino floor: 0

Intoxicated patrons evicted: 4

On 12/4/12, a male patron was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 12/16/14 a male patron was identified as being too intoxicated to remain on the gaming floor and was evicted. The subject became disorderly with security and AACOPD and was subsequently arrested.

On 12/29/14, a female patron was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 12/31/14, a female patron was identified as being too intoxicated to remain on the gaming floor and was evicted and banned. She later returned to the casino and was arrested by AACOPD for trespass.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 2

On 12/14/14, two (2) female patrons became involved in a physical altercation due to a dispute over a VLT.

On 12/23/14, two (2) male subjects became involved in a physical altercation and were evicted.

Theft/Robbery: 7

On 12/5/14, a subject stole \$500.00 worth of chips from table 102. AACOPD responded and the suspect was arrested.

On 12/14/14, a male patron was identified as stealing money from the casino in the High Limits area by post betting. The subject was evicted from the casino.

On 12/14/14, a patron reported to security that he had been robbed of \$5,000.00 in the valet area. A suspect was identified due to his license being scanned prior to entering the casino. AACOPD is investigating.

On 12/14/14, a male subject stole \$500.00 worth of chips from another patron. While running out of the casino, the suspect dropped the chips. They were recovered by surveillance and returned to the owner.

On 12/20/14, s subject was observed taking a cell phone that belonged to another patron. The phone was returned and the subject was evicted.

On 12/27/14, a male subject stole \$4,500.00 in chips from a black jack table and ran from the casino. AACOPD located the subject in the woods near the casino however the chips were not recovered. The subject was arrested for theft.

On 12/29/14, a patron reported to security that someone had stolen her voucher valued at \$175.45.

Employee theft: 3

On 12/2/14, an employee who works at R-Bar was suspended for allegedly under ringing and/or not ringing up drinks and keeping the extra money for herself for a total loss of \$271.00.

On 12/9/14, an employee at Noodles reported that cash and a cell phone had been stolen from her bank bag and personal bag while she was working. A review by surveillance revealed that the items had been taken by another employee.

On 12/28/14, an employee was suspended pending investigation for allegedly failing to properly report earnings.

Drugs: 0

Miscellaneous: 2

On 12/21/14, a female patron reported to security that she had left the casino and believes she was followed home at which point she was robbed at gunpoint. Police investigated and two (2) arrests were made.

On 12/28/14, a male subject was evicted for improperly touching a female cocktail waitress.

## **Rocky Gap Casino**

Underage on casino floor: 0

Intoxicated patrons evicted: 4

On 12/19/14, a female patron was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 12/29/14, a male patron was identified as being too intoxicated to remain on the gaming floor and was evicted. He returned to his hotel room.

On 12/29/14, a male patron was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 12/30/14, a female patron was identified as being too intoxicated to remain on the gaming floor and was evicted.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 7

On 12/6/14, a patron reported to security that someone had stolen his cash voucher valued at \$55.03. A suspect was located and the money was returned.

On 12/7/14, a patron reported to security that someone had stolen his cell phone from a VLT he had been playing.

On 12/13/14, a patron reported to security that she had left a VLT with \$15.00 credit still on it. When she returned, a subject was playing on her \$15.00. The subject paid the patron the \$15.00.

On 12/14/14, a patron reported to security that someone had stolen \$484.00 from a redemption kiosk after she forgot to take her money. A suspect was identified and the money was returned.

On 12/14/14, it was discovered that a male subject stole an ace of diamonds from black jack table 111. The subject identified as having stolen the card returned to the casino the following day and was advised he had been permanently banned from the casino. It is not known what the subject's motive was for taking the card.

On 12/24/14, a subject was identified as having stolen a chip from another player at a black jack table.

On 12/24/14, a male patron reported to security that he had left his voucher on a VLT and someone had stolen it. The subject was located and returned the money.

Drugs: 0

## **Horseshoe Casino**

Underage on casino floor: 1

On 12/28/14, after being turned away at one entrance, an underage female entered the casino through an exit post when security was not watching. She walked to a second floor pit area where she was located and taken to security along with her mother. The female did not gamble or consume alcohol while in the casino.

Intoxicated patrons evicted: 12

On 12/12/14, a female was identified as being too intoxicated to remain on the gaming floor. When confronted, she became disorderly with security and BCP and was arrested for trespass.

On 12/15/14, a male patron was identified as being too intoxicated to remain on the gaming floor. He was driven from the property by a friend.

On 12/23/14, a male subject was evicted for intoxication after he was found wandering around the 3<sup>rd</sup> floor BOH by MLGCA compliance.

On 12/26/14, a male patron was identified as being too intoxicated to remain on the gaming floor.

On 12/27/14, a female patron was identified as being too intoxicated to remain on the gaming floor. When confronted, she became disorderly with security and BCP at which time EMS was called to transport her for treatment.

On 12/27/14, a female patron was identified as being too intoxicated to remain on the gaming floor. When confronted, she became disorderly with security and was evicted.

On 12/28/14, a female patron was identified as being too intoxicated to remain on the gaming floor. When confronted, she became disorderly with security and BCP and was subsequently evicted.

On 12/28/14, a male patron was identified as being too intoxicated to remain on the gaming floor. He left the casino with some friends.

On 12/18/14, a male patron was found to be intoxicated and bleeding from a head injury. Investigation revealed he had been knocked down on the dance floor by a female subject. He was taken by ambulance to a medical facility. The female was also found to be intoxicated and was escorted from the casino.

On 12/28/14, a male patron and a female patron were identified as too intoxicated to remain on the gaming floor and were evicted.

On 12/28/14, a female patron was identified as being too intoxicated to remain on the gaming floor. When confronted, she became disorderly with security and BCP and was subsequently arrested.

On 12/30/14, a male patron was identified as being too intoxicated to remain on the gaming floor and was evicted.

Children unattended in vehicles: 1

On 12/20/14, a female patron was denied entry due to having a seven (7) year old child with her. She advised security she was going to leave the child in the car. Security notified surveillance and she was observed leaving the child in the car and returning to the casino. BCP was notified however by the time they arrived she had returned to the vehicle and left the property. Registration information from the vehicle was supplied to BCP.

Excluded persons in casino: 0

Physical altercations: 4

On 12/20/14, two (2) patrons, a male and a female, became involved in a physical altercation near the bar on the second floor. Both were evicted.

On 12/20/14, two (2) male subjects became involved in a physical altercation in the parking garage. They were separated by valet attendants. One received treatment by city EMS.

On 12/24/14, a male and a female subject became involved in a physical altercation in the parking garage.

On 12/27/14, two (2) male subjects became involved in a physical altercation in the parking garage. BCP was notified after both vehicles left the garage at a high rate of speed.

Theft/Robbery: 12

On 12/5/14, a table games supervisor requested that surveillance track the play of a subject that was suspected of "coloring up" and using chips bought with a lower value and being played at an increased amount.

On 12/5/14, a patron reported to security that on a female subject had stolen his cash voucher valued at \$975.00.

On 12/9/14, a security supervisor requested surveillance try to locate who had taken his cell phone from the cage counter. A review determined that three (3) women had been involved. The phone was recovered and all three were evicted.

On 12/12/14, a subject stole \$120.00 worth of chips from another patron at a poker table. The chips were returned and the subject was evicted.



On 12/10/14, a patron reported to security that some items had been stolen from her vehicle. A review by surveillance did not show anyone near her vehicle while it was parked in the garage.

On 12/20/14, two (2) male subjects left a restaurant without paying their bill.

On 12/21/14, a male subject stole two (2) chips from a patron at a craps table. The subject was detained and returned the chips. The subject was then evicted.

On 12/25/14, a male subject stole a voucher valued at \$205.00 from a male patron. The subject was located and when confronted by security he returned the money. The subject was then evicted.

On 12/25/14, a male subject reported to security that he was robbed off property by a male subject he met in the casino. They had left the casino together earlier that evening. BCP was notified.

On 12/26/14, a female subject was found to be using another patron's rewards card to purchase items at the gift shop. BCP responded and the subject was arrested.

On 12/26/14, a patron reported to security that someone had stolen her cell phone.

On 12/31/14, a female subject reported to security that her purse had been stolen from her in the garage during a domestic altercation.

Employee theft: 1

On 12/31/14, a VIP host was suspended for allegedly stealing a bottle of champagne. The casino is investigating.

Drugs: 3

On 12/5/14, two (2) male subjects were observed smoking marijuana in the outside smoking terrace. The subjects were evicted.

On 12/20/14, two male subjects were believed to be involved in an illicit drug transaction at table 603. BCP was notified and both were evicted.

On 12/20/14, a bag containing a green vegetable type substance was found near table 504. The substance was turned over to BCP. No suspects were identified.

Miscellaneous: 5

On 12/1/14, a security supervisor was suspended for threatening a cage employee. The casino is conducting an investigation.

On 12/14/14, there were three (3) separate incidents of persons entering the casino by climbing over the railing on the first floor smoking area and bypassing security. All

subjects were located on the gaming floor and evicted. None of the subjects was underage.

On 12/19/14, BCP responded to the casino in reference to serving an arrest warrant on a casino employee. The charges were not casino related.

On 12/22/14, a male subject entered the casino by climbing over the railing on the first floor smoking area and bypassing security. The subject was located on the gaming floor and evicted. The subject was not underage.

On 12/27/14, a note containing wording that would indicate a bomb threat was located in a restaurant. Investigation by casino staff determined that it was a prank left by one shift for the oncoming shift. No casino activities were disrupted.

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John Dennison  
Casino Compliance Manager